

# CGM Prescription Checklist and Faxing

For prescribers who prefer traditional submission methods, faxing a prescription for Continuous Glucose Monitoring (CGM) is a reliable option. This ensures that all necessary documentation is included, minimizing delays in insurance approval and order fulfillment. Follow these steps to submit an accurate and complete CGM prescription via fax.

## CGM Prescription Checklist

### Step 1: Confirm Eligibility and Insurance Coverage

- Verify patient eligibility for CGM based on medical necessity criteria:
  - Insulin-dependent
  - History of frequent hypoglycemia
  - Poor glyceemic control
  - High HbA1c
- Check insurance coverage (Medicare, Medicare Advantage, Commercial)
- Submit prior authorization (PA) if required (ADS handles PA for most insurances)
- Ensure correct HCPCS Code for CGM (e.g., A4239 for sensor, 90-day supply)
- Confirm insulin pump integration if applicable (for patients requiring both insulin pump and CGM)

### Step 2: Complete Prescription/CMN Form

- Fill out the Prescription/Cert of Medical Necessity (CMN),
  - CGM Brand & Model (e.g., Dexcom G7, Freestyle Libre 2 Plus/3 Plus)
  - Sensor Duration (e.g., 10 days or 15 days depending on model selected.)
  - Frequency of sensor replacement (e.g., every 90 days for Dexcom G7, Freestyle Libre 2 Plus / 3 Plus )
  - Diagnosis Code (e.g., E10.9 for Type 1 diabetes, E11.9 for Type 2 diabetes)

### Step 3: Attach Medical Records

- Include recent visit notes confirming the patient's medical condition and need for CGM
- Attach any additional referral or provider change documentation
- Provide clinical justification for CGM therapy, such as difficulties in achieving glyceemic control, hypoglycemia, or frequent glucose fluctuations

### Step 4: Submit and Confirm Processing

- Fax prescription CMN form to
  - Edgepark:** 866-510-6583
  - ADS:** 800-503-6280
  - US MED:** 866-344-9680
- Call to confirm receipt and processing:
  - Edgepark:** 866-400-5183
  - ADS:** 866-422-4866
  - US MED:** 888-974-0166

**Helpful Tip:** Corrections to CMNs or prescriptions may cause delays. Please ensure all changes are initialed and dated.

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